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INFORMATION DISCLOSURE STATEMENT BY APPLICANT

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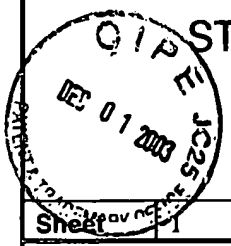

Complete if Known	
Application Number	10/679,982
Filing Date	10/06/2003
First Named Inventor:	Altberg, et al.
Art Unit	Not yet assigned
Examiner Name	Not yet assigned
Attorney Docket Number	4704.P027

Sheet 1 of 1

U.S. PATENT DOCUMENTS

Examiner Initials*	Cite No.[1]	Document Number Number-Kind Code[2] (if known)		Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear
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		US-				
		US-				
		US-				

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Examiner Signature		Date Considered	5-11-2006

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INFORMATION DISCLOSURE STATEMENT BY APPLICANT
(Not for submission under 37 CFR 1.99)

Application Number	10679982
Filing Date	2006-03-24
First Named Inventor	ALTBERG, Ebbe
Art Unit	2643
Examiner Name	Tieu, Binh Kien
Attorney Docket Number	76705-202701/US

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Examiner Initial*	Cite No	Patent Number	Kind Code[1]	Issue Date	Name of Patentee or Applicant of cited Document	Pages,Columns,Lines where Relevant Passages or Relevant Figures Appear
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BKT.	9	5589892		1996-12-31	Knee, et al.	
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BKT.	20	5946646		1999-08-31	Schena, et al.	
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	Examiner Name	Tieu, Binh Kien
	Attorney Docket Number	76705-202701/US

BKT.	31	6292799		2001-09-18	Peek et al.	
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	Examiner Name	Tieu, Binh Kien
	Attorney Docket Number	76705-202701/US

BKT.	42	6484148		2002-11-19	Boyd	
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Examiner Initial*	Cite No	Publication Number	Kind Code[1]	Publication Date	Name of Patentee or Applicant of cited Document	Pages,Columns,Lines where Relevant Passages or Relevant Figures Appear
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Application Number	10679982
Filing Date	2003-10-06
First Named Inventor	ALTBERG, Ebbe
Art Unit	2643
Examiner Name	Tieu, Binh Kien
Attorney Docket Number	76705-202701/US

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BKT.	3	6968174		2005-11-22	Trandal et al.	
BKT.	4	6269361		2001-07-31	Davis et al.	

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U.S.PATENT APPLICATION PUBLICATIONS

Examiner Initial*	Cite No	Publication Number	Kind Code[1]	Publication Date	Name of Patentee or Applicant of cited Document	Pages,Columns,Lines where Relevant Passages or Relevant Figures Appear
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	Art Unit	2643
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	Attorney Docket Number	76705-202701/US

BKT.	3	20020065959		2002-05-30	Kim et al.	
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BKT.	14	20050010795		2005-01-00	Tagawa et al.	
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Application Number	10/679,982
Filing Date	October 6, 2003
First Named Inventor:	Ebbe Altberg, et al.
Art Unit	2643
Examiner Name	Barnie, Rexford N.
Attorney Docket Number	4704P027

Sheet 1 of 12

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				Examiner Name	Barnie, Rexford N.
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		US-	5,724,424	3/3/1998	Gifford	
		US-	5,734,961	3/31/1998	Castille	
		US-	5,740,231	4/14/1998	Cohn et al.	
		US-	5,745,681	4/28/1998	Levine et al.	
		US-	5,768,348	6/16/1998	Solomon et al.	
		US-	5,768,521	6/16/1998	Dedrick	
		US-	5,778,367	7/7/1998	Wesinger, Jr. et al.	
		US-	5,781,894	7/14/1998	Patrecca et al.	
		US-	5,794,221	8/11/1998	Egendorf	
		US-	5,802,502	9/1/1998	Gell et al.	
		US-	5,809,119	9/15/1998	Tonomura et al.	
		US-	5,809,145	9/15/1998	Slik et al.	
		US-	5,812,769	9/22/1998	Graber et al.	
		US-	5,818,836	8/9/1998	DuVal	
		US-	5,819,092	10/6/1998	Ferguson et al.	
		US-	5,819,267	10/6/1998	Uyama	
		US-	5,819,271	10/6/1998	Mahoney	
BKT.		US-	5,819,285	10/6/1998	Damico et al.	

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				First Named Inventor:	Ebbe Altberg, et al.
				Art Unit	2643
				Examiner Name	Barnie, Rexford N.
Sheet	3	**of**	12	Attorney Docket Number	4704P027

U.S. PATENT DOCUMENTS

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BKT		US-	5,825,869	10/20/1998	Brooks et al.	
		US-	5,825,876	10/20/1998	Peterson, Jr.	
		US-	5,832,523	11/3/1998	Kanai et al.	
		US-	5,835,896	11/10/1998	Fisher et al.	
		US-	5,842,212	11/24/1998	Ballurio et al.	
		US-	5,850,433	12/15/1998	Rondeau	
		US-	5,860,068	1/12/1999	Cook	
		US-	5,862,223	1/19/1999	Walker et al.	
		US-	5,864,871	1/26/1999	Kitain et al.	
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		US-	5,893,077	4/6/1999	Griffin	
		US-	5,907,677	5/25/1999	Glenn et al.	
		US-	5,911,132	6/8/1999	Sloane	
		US-	5,914,951	6/22/1999	Bentley et al.	
		US-	5,924,082	7/13/1999	Silverman et al.	
		US-	5,940,471	8/17/1999	Homayoun	
		US-	5,974,141	10/26/1999	Saito	
		US-	5,982,863	11/9/1999	Smiley et al.	
		US-	5,987,102	11/16/1999	Elliott et al.	
		US-	5,987,118	11/16/1999	Dickerman et al.	
		US-	5,987,430	11/16/1999	Van Horne et al.	
✓		US-	5,991,394	11/12/1999	Dezonno et al.	✓
BKT		US-	5,999,609	12/7/1999	Nishimura	

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				Art Unit	2643
				Examiner Name	Barnie, Rexford N.
Sheet	4	of	12	Attorney Docket Number	4704P027

U.S. PATENT DOCUMENTS

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BKT.		US-	5,999,611	12/7/1999	Tatchell et al.	
		US-	6,011,794	1/4/2000	Mordowitz et al.	
		US-	6,014,644	1/11/2000	Erickson	
		US-	6,026,148	2/15/2000	Dworkin et al.	
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		US-	6,029,141	2/22/2000	Bezos et al.	
		US-	6,035,021	3/7/2000	Katz	
		US-	6,046,762	4/4/2000	Sonesh et al.	
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		US-	6,058,379	5/2/2000	Odom et al.	
		US-	6,064,978	5/16/2000	Gardner et al.	
		US-	6,130,933	10/10/2000	Miloskavsky	
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BKT		US-	6,493,671 B1	12/10/2002	Ladd et al.	
		US-	6,493,673 B1	12/10/2002	Ladd et al.	
		US-	6,510,417 B1	1/21/2003	Woods et al.	
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		US-	US 2002/0120554	8/29/2002	Vega	
↓		US-	US 2002/0133571	9/19/2002	Jabob et al.	↓
BKT		US-	US 2003/0043981	3/6/2003	Lurie et al.	
		US-				
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BKT.		AU 699 785	5/25/1995	Hickman		
		GB 2 329 046 A	3/10/1999	Pinard et al.		
		JP 409233441 A	9/5/1997	Sakai		
		JP 409319812 A	12/12/1997	Taniguchi, et al.		
		WO 97/05733	2/13/1997	Solans		
		WO 98/02835	1/22/1998	Post et al.		
		WO 98/04061	1/29/1998	Walker et al.		
✓		WO 98/13765	4/2/1998	Cave	✓	
BKT.		WO 98/38558	9/3/1998	Forster et al.		

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BKT.		"USA Global Link Brings Interactively to Internet Shopping," Business Wire (October 1998)	
		"Lucent Technology and Netscape Team to Deliver Lucent Ecommerce Solutions," Business Wire (September 1998)	
		"TriNet's 'Help M, I'm Stuck' Internet Voice Button Service Pushes Web Pages to Online Users," Business Wire (September 1998)	
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		"NetCall Internet Call-Buttons Enhance E-Commerce Customer Service and Sales," PR Newswire, 7431 (August 1999)	
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		Ellen Greenblatt, "Have you ever wondered...," Datamation, pg.126 (October 1997)	
		Kiyoski Kabeya et al., "A New Teleconsultation Terminal System Using ISDN," NTT Review, pp. 37-43 (July 1991)	
		Tom Davey, "Wheeling and Dealing Online," PC Week, Vol. 13, No. 45, pp. 1 and 129 (November 1996)	
		Stacy Collett and Julia King, "Why Online Browsers Don't Become Buyers," Computer World, Vol. 33, No. 48, pg. 14 (November 1999)	
BKT.		Information about Expertcity.com retrieved from the Internet [http://www.expertcity.com] on November 6, 2000	

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BKT.		Gregory Dalton, "Rent-An-Expert On the Web," Information Week, pg. 75 (September 6, 1999)	
		"Expertcity.com Launches Premier Online Marketplace for Expert Services," PR Newswire (August 1999)	
		Information about Keen.com retrieved from the Internet [URL:http://www.keen.com] on October 24, 2000, disclosure dates back to 1999.	
		Chris Ott, "Making Good on the Information Economy," Denver Business Journal (December 17, 1999)	
		Michael Rogers, et al., "Experts Abound at New Web Sites," Library Journal, pp. 22-24 (March 1, 2000)	
		"SurfBrains.com: Brains Online Save Time & Money," MS Presswire (July 11, 2000)	
		Cynthia Hodgson, "Online Expert Databases & Services," Econtent, pp. 48-53 (December 1999)	
		Michael Kanellos, "Do You Want to Know the Meaning of Life?," Computer Reseller News, pp. 73-74 (March 3, 1997)	
		"Applying Technology News," Accounting Technology, pg. 14 (February/March 1997)	
		Joann M. Wasik, "Information for Sale: Commercial Digital Reference and AskA Services," Virtual Reference Desk, [http://www.vrd.org/AskA/commAskA.html] (September 20, 1999)	
BKT.		EXP.com web-site at www.exp.com	

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Based on Form PTO/SB/08B (08-03) as modified by BLAKELY, SOKOLOFF, TAYLOR & ZAFMAN LLP on 09/10/03.

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BKT.		The web-site at www.experts-exchange.com	
		Welcome to the Electronic Emissary Project's WebCenter at www.tapr.org/emissary	
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		Richard A Kuehn, "The Voice of Technology," Credit World, pp. 20-23 (July 1994)	
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		Joseph Menn, "An Expert? There's Now a Home for Your on the Internet," Los Angeles Times [retrieved from http://www.denverpost.com] on October 24, 2000	
		"Walker Digitial Issued Landmark U.S. Patent No. 5,862,223 for Global Internet Marketplace for Experts," Business Wire (January 26, 1999)	
		Qcircuit Web Site (www.qcircuit.com)	
BKT		Infomarkets.com Web Site (www.infomarkets.com)	

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Substitute for Form 1449/PTO				Complete if Known	
INFORMATION DISCLOSURE STATEMENT BY APPLICANT *(use as many sheets as necessary)*				Application Number	10/679,982
				Filing Date	October 6, 2003
				First Named Inventor:	Ebbe Altberg, et al.
				Art Unit	2643
				Examiner Name	Barnie, Rexford N.
Sheet	10	of	12	Attorney Docket Number	4704P027

NON PATENT LITERATURE DOCUMENTS

Examiner Initials*	Cite No[1]	Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume-issue number(s), publisher, city and/or country where published	T[2]
BKT.		Intellect Exchange Web Site (www.intellectexchange.com)	
		Answers.com Web Page (www.answers.com)	
		Amir Herzberg, et al., "MiniPay: Charging Per Click on the Web," Computer Networks and ISDN Systems 29, (September 1997) Vol. 29, pp. 939-951.	
		Mary Wagner, "Caring for Customer. (Internet/Web/Online Information) -- Real-time text chat and telephony provide personalized customer support and turn queries into sales leads," Internet World, September 1,1999, (3 pgs.).	
		Masahiko Hase, et al., "Advanced Videophone System Using Synchronized Video Filing Equipment," NTT Review, Vol. 3, No. 4, pp. 29-36 (July 1991)	
		Franco Mercalli, et al., "TheESSAI Teleshopping System: An Example of a Broadband Multimedia Application," Publication No. 0-7803-1820-X/94, IEEE, pp. 572-576 (1994)	
		Abhaya Asthana, et al., "A Small Domain Communications System for Personalized Shopping Assistance," Proceedings of ICPWC '94, Publication No. 0-7803-1996-6/94, IEEE, pp. 199-203 (1994)	
		Linda Littleton, HDD: A Helpdesk Database "Meet the Shadowy Future," Proceedings ACM SIGUCCS User Services Conference XXII, Ypsilanti, Michigan, pp. 205-210 (October 16-19, 1994)	
		L.F. Ludwig, et al., "Laboratory for Emulation and Study of Integrated and Coordinated Media Communication," Conference on Office Information Systems, Sponsored by ACM SIGOIS and IEEECS TC-OA in cooperation with IFIP W.G. 8.4, pp. 283-291 (March 23-25, 1988)	
		Keen.com, Inc. v. InfoRocket.com, Inc., Preliminary Injunction Hearing, pp. 286-289 (January 8, 2002)	
BKT.		Keen.com, Inc. v. InfoRocket.com, Inc., Complaint For Patent Infringement, Trade Dress Infringement and Unfair Competition; Demand for Jury Trial filed August 31, 2001, pp. 1-8 plus 17 pgs. of attachments.	

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Sheet	**11**	**of**	**12**	Attorney Docket Number	4704P027

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BKT.		E.J. Addeo, et al., "An Experimental Multi-Media Bridging System," Frontiers in Computer Communications Technology, Computer Communications Review, Vol. 17, No. 5, pp. 236-242 (August 11-13, 1987)	
		ISDN Tutorial: Definitions, http://www.ralphb.net/ISDN/defs.html (April 21, 2000)	
		ISDN Tutorial: Interfaces, http://www.ralphb.net/ISDN/ifaces.html 4/21/2000	
		Telecommunications Buyers Guide and Directory, Editor & Publisher, pages 29TC-38TC, February 1994.	
		"Aspect Telecom: Aspect Integrates The Web Into The Call Center", M2 Presswire, August 1996	
		"Information, Bid and Asked", Forbes, August 20, 1990, page 92.	
		John Robinson, "Attachmate Ready to Answer 'Net Questions", Network World, April 8, 1996, page 37.	
		Edith Herman, "US Courts To Launch First Federal 900 Service", Federal Computer Week, September 28, 1992, page 8.	
		Barbara Jarvie, "Company Devoted To Hot-Line Support", Computer Reseller News, October 21, 1991, page 48.	
		"For Telesphere's Clients, Dial '1-900 TUF LUCK'", Business Week, September 9, 1991, page 88.	
BKT.		"When Business Plan And Real World Clash", Wall Street Journal, June 9, 1999, page B1.	

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BKT.		Christina Wood, "Hidden Cost of Tech Support", PC World, May 1995, pp. 143-152 & p156 .	
		J. Sairamesh, et al., "NetBazaar: Networked Electronic Markets For Trading Computation And Information Services", Research and Advanced Technology for Digital Libraries, Second European Conference, ECDL 1998, pp. 839-856 (September 21-23, 1998)	
		William H. Chimiak, et al., "Multimedia Collaborative Remote Consultation Tools Via Gigabit WAN In Teleradiology", IEEE 1994, Phoenix, page 417. (7 pgs.).	
		J.W.R. Griffiths, et al., "Multimedia Communication In A Medical Environment", IEEE 1991 Singapore I.C. on Networks, page 166. (8 pgs.).	
BKT.		PCT Search Report for PCT Application No. PCT/US01/48284, filed October 30, 2002 (corresponding to U.S. Serial No. 09/702,217) mailed May 13, 2002. (7 pgs.).	

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